

FVDSS

Fraser Valley Down syndrome Society

Privacy Policy

This policy describes the personal information we collect from you or information you provide on our website or through the use of our apps and how that information may be used or disclosed by us.

This policy does not apply to information collected on any third-party site or by any third-party application that may link to or be accessible from our website or newsletter.

Personal Information We Collect

The mission of the FVDSS is to provide support, resources, and education to families with individuals with Down syndrome and the community in order to foster an environment in which individuals with Down syndrome are included and valued as contributing members of our society. In order to do this the organisation is required to collect personal information about volunteers, members, people with Down syndrome and their families, and a range of professionals (health, education, etc.) before and during the course of their contact with the FVDSS.

Personal Information is collected by the FVDSS when you choose to provide it to us when participating in events, accessing services, or filling in forms such as when you choose to become a member. In addition, if you choose to contact our office, we may keep a record of that correspondence so that we may fully address the subject matter.

Personal information we collect includes:

- name, address, telephone number, and other contact information for parents and/or caregivers;
- name, gender, birth date and any relevant medical information regarding children registered in programs;
- transaction, registration history and payment history;
- such other information we may collect with your consent or as permitted or required by law.

We do not rent, sell or otherwise disclose information to unrelated third parties for commercial gain or benefit. The Fraser Valley Down syndrome Society (FVDSS) is dedicated to preserving your privacy.

If at any time you wish to have your name removed from the FVDSS mailing list, please “unsubscribe” at the bottom of the newsletter.

Use & Disclosure

Personal Information: Disclosure of information should only be for the purpose for which it was collected. This is with limited exceptions, and can only be used for a secondary purpose when it relates specifically to the primary purpose of the collection of the information.

It is not a breach of confidentiality to discuss aspects of a family/child etc. with staff, e.g. Board Meetings. However, no such discussions should take place in front of others.

Emails addresses received from members may be used for fundraising purposes.

An individual must give consent for alternative use or disclosure of the information.

No information about a member is to be given out without a written or verbal authority from the parent or legal guardian, or person concerned. This includes phone numbers or addresses.

Before any information is given out, the identity of the enquirer should be clearly established.

Written or verbal confirmation is needed of their name, address, phone number and the reason the information is needed.

Sensitive Information can only be used when informed consent is obtained at the time the information was collected.

The FVDSS will obtain permission from the person involved, their parents or guardians before disclosing personal and sensitive information to a professional. This includes early intervention teachers, speech therapists, occupational therapists, doctors and counsellors.

Fundraising

In our fundraising activities, we collect personal information, including name, address, phone number, method of donation and donor amounts from contributors in order to thank them for their contributions and to issue charitable receipts. The FVDSS does not sell or distribute donor details to any party, except where required by law. The FVDSS makes every reasonable effort to ensure the accuracy of personal information collected by the organization and to safeguard the information.

Website

The FVDSS' website and newsletter contains links to other sites. While we try to link only to sites and services that share our high standards and respect for privacy, please understand that we are not responsible for the content of, or the privacy practices employed by, other companies or websites.

The security and privacy policies of linked sites have not been verified by the FVDSS and must be reviewed independently.

Privacy Statement Changes

This Privacy Statement may be revised from time to time. If we intend to use or disclose Personal Information for purposes materially different than those described in this statement, we will make reasonable efforts to notify affected individuals, if necessary, including by revising this Privacy Statement. If you are concerned about how your personal information is used, you should contact us at info@fvdss.org.